

# ALL·IN·WOOD

## Terms and conditions of sale

DELIVERY	Ex works, the goods are the responsibility of the purchaser once they have left the factory.
PAYMENT TERMS	Payment terms are always confirmed on the order confirmation. Late payment will incur penalty interest at the rate set out on the order confirmation.
RETURNS	Return of an item may only occur after agreement has been reached and all returns should include a returns document with information about our invoice number or delivery note number as well as details regarding the returns agreement that has been reached. It is a requirement that furniture to be returned must be well packaged. Any and all costs incurred because of such a failing will be debited to the customer.
TRANSIT DAMAGE	In the case of damage in transit, it is the responsibility of the receiver to immediately report the damage to the driver or freight company. Reports of damage more than seven days after delivery cannot be approved.
RIGHT OF OWNERSHIP	Delivered goods remain the property of Allinwood until full payment has been received for the same.
PRODUCT CHANGES	Allinwood reserve the right to make product changes without prior notification of the same.
ORDER METHOD	Products should be ordered in writing and include reference to the relevant article number(s).
ORDER CONFIRMATION	All orders are confirmed via an order confirmation. Any objections to the contents of an order confirmation must be made within eight days.
INSPECTION OF GOODS	The purchaser will pay for Allinwoods travelling expenses and requisite accommodation costs in connection with any inspection or visit required after that delivery has been made.